

## **FLAGSTAFF REGIONAL HOUSING GROUP REVIEW PROCESS – JUNE 2023**

Business Plan 2023-2025 was prepared and submitted under the direction of the Board of Directors of the Flagstaff Regional Housing Group in accordance with legislation and associated ministerial guidelines, and in consideration of all policy decisions and material, economic or fiscal implications of which the Board is aware. This plan was originally approved by the Board of Directors in June 2022. A review of the plan and relevant performance indicators has occurred. Appendices have been updated and submitted as directed by the Ministry of Seniors, Community and Social Services.

### **STRATEGIC PRIORITIES UPDATE**

Flagstaff Regional Housing Group has requested \$310,000 of Capital Maintenance Funding for the Big Knife Lodge, with the bulk of these funds for window replacement in the oldest portion of the lodge. This investment into this Alberta Social Housing Corporation owned facility would greatly assist with operational (utilities) costs of the facility.

Occupancy rates at Big Knife Lodge have just recovered to pre-pandemic levels however we are seeing some move-outs related to higher care needs. As an organization, we are working on a Marketing plan to build occupancy. We would like to discuss with the Ministry the potential to move some of the lodge rooms over to the Seniors Self Contained program as demand for independent living spaces is stronger. Additionally, FRHG has updated resident engagement processes including new resident surveys and targeted quality improvement initiatives that involve our residents.

FRHG is awaiting a decision on a July 2022 application to AHS to offer Adult Day support programming at the lodge.

We strongly support the planned Lodge Program Review and hope that it will begin soon now that the election is complete. We know that improvements to funding support and to program offerings are desperately needed to ensure that lodge services remain available in rural areas. The current LAP grant is inadequate to meet the needs of a smaller lodge as the ups and downs of occupancy impact revenues yet staffing levels and services still need to be maintained. A better balance between provincial funding support and local requisition needs to be achieved.

We look forward to working with the Ministry to continue to provide an affordable living option for seniors in the Flagstaff County service area.

Board of Directors  
Flagstaff Regional Housing Group

*Caring Communities*

## **APPENDICES**

- **Appendix A – Board Skills Matrix**
- **Appendix C – Financial Budgets and Forecasts**
- **Appendix D - Capital Maintenance and Renewal Program**
- **Appendix G – Capital Asset Questionnaire**