



ANNUAL REPORT 2019

FRHIG
FLAGSTAFF REGIONAL HOUSING GROUP

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BOARD MEMBERS

Murray Candlish (Town of Daysland)

Jeff Eckstrand (Flagstaff County)

Doug Irving (Town of Hardisty)

Rick Manning (Flagstaff County)

Brenda McDermott, Chair (Town of Killam)

Debra Smith (Village of Lougheed)

Greg Sparrow (Town of Sedgewick)

Dell Wickstrom, Vice Chair (Village of Alliance)

Bonnie Wood (Village of Heisler)

Blaise Young (Village of Forestburg)

MESSAGE FROM THE BOARD CHAIR

On behalf of the Flagstaff Regional Housing Group, I am pleased to share our Annual Report with the community. The collaboration of all communities in Flagstaff County to form FRHG ensures our seniors can live in the communities that they have long called home. It is a privilege to work with our partner, the Bethany Group, to provide residents modern, safe and affordable supported living at the Big Knife Lodge.

Hoping to increase occupancy at the lodge, different packages are offered to suit the needs of the resident. Home Care is offered through Alberta Health Services to those that need help with the activities of daily life. FRHG believes in optimizing quality of life for every single resident by helping them live healthy, happy, independent lives.

We trust this annual report reflects our commitment to an excellent home environment for our residents and prudent fiscal management.

Debra Smith

HIGHLIGHTS FROM THE 2020 BUSINESS PLAN

INVESTING NOW & FOR THE FUTURE

- Funding for five projects valued at \$235,00 were not approved and will be carried forward to the next budget year.
- Flagstaff region received funding for Westside Manor in Daysland as part of the Seniors Self Contained portfolio managed by The Bethany Group: \$300,000 to replace the main water line and \$50,000 for suite renewals.
- Ensuring that Parkland Manor in Hardisty continues to meet the needs of the changing community.

INTEGRATED HOUSING & SUPPORTS

- The introduction of one meal per day package for non-lodge residents in Big Knife Villa saw one person signing up.
- Occupancy rates at the lodge remain a concern.

SUCCESSFUL TRANSITIONS & AGING IN COMMUNITY

- FRHG is monitoring Government of Alberta initiatives for the provision of home care and assessing service opportunities for lodge residents and community members. It currently has a good working relationship established with AHS Home Care in Forestburg.

FAIR & FLEXIBLE

- Income reviews were delayed due to the extension of tax filing deadlines. While no increases will be implemented, decreases in rental rates were applied to those with significant changes in income.

A SUSTAINABLE SYSTEM

- The approved 2020 budget included reductions to administrative costs to meet provincial benchmarks.
- The 2020 requisition was reduced 15% from \$300,000 to \$250,000.
- All expenses and revenue loss directly related to COVID-19 are being tracked.

Business Plans are submitted annually to the Ministry of Seniors & Housing on June 30th.

THANK YOU

We would like to thank the following donors for all their support in 2019.

Terry Adams

Raymond & Debra
Anderson

Betty Rae Andre

Richard & Chelsy Begin

Doug Bish

Alan & Beverly Bownes

Gwen & James Brennan

Doreen Buchholz

Kathleen & Lowell Calder

Glen Carley

Claire Hillman

Robert & Betty Coulthard

Bob & Linda Coutts

Joan Crawford

Diane & Percy Crewe

Ron & Eilene Damberger

Ada & Rod Deans

Brian Disterheft

Dean & Janice Erickson

Doris Farvolden

Janice Felzien

Brenda Fink

James Fink

Merland & Pearl Fisher

Marlise & Merlyn Forster

Elaine Fossen

Jeanne Grainger

Randy & Sandra Hagman

Hope Luthern Women

Randy Howell

Karen Huntley

John Jacobsen

Carl & Diane Jahns

Carol Jahns

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Douglas & Dianne Munro

Anthony Nicholas

Dianne Oberg

Doreen Oberg

Gail Olafson

Randal & Barbara Roth

Bob & Peggy Ruzicka

Bob & Jo Anne Savage

Eric Stenson

John Stenson

Ronald & Carol Stenson

Irene Stewart

Merle & Lois Stover

Shirley & Rodney Strauss

Peter & Simone Tschaja

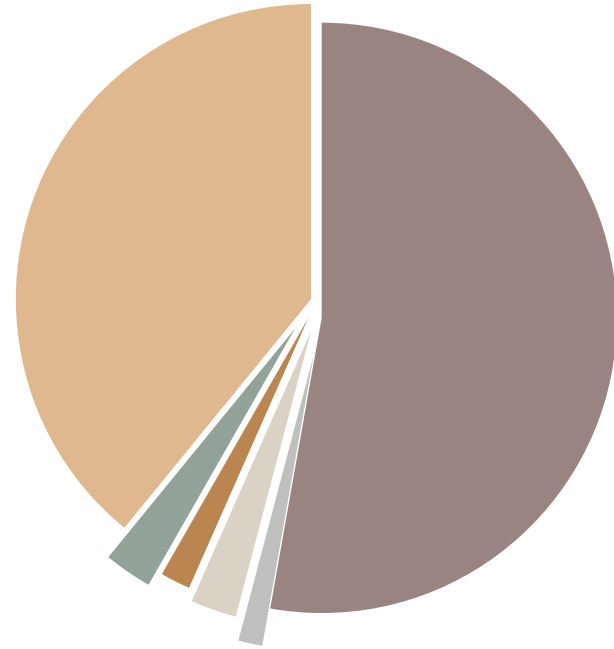
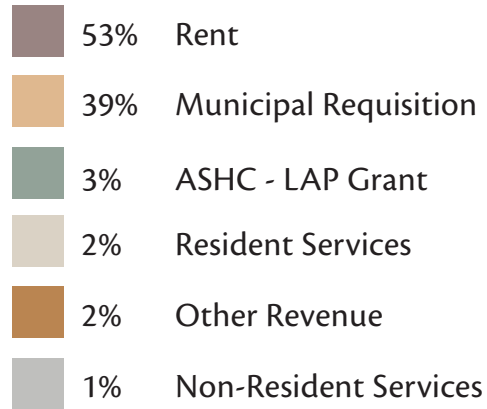
Richard Vincett

Gloria Wesley

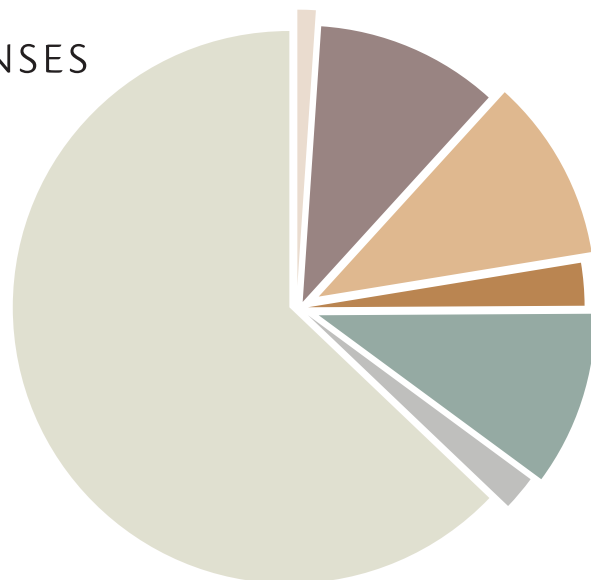
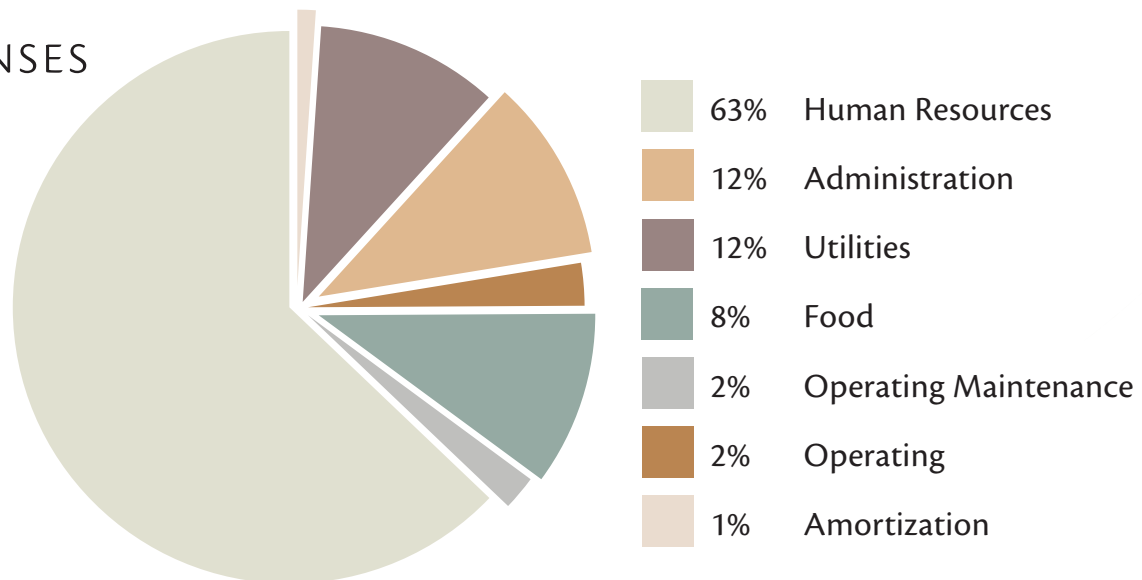


2019 FINANCIALS

LODGE REVENUE

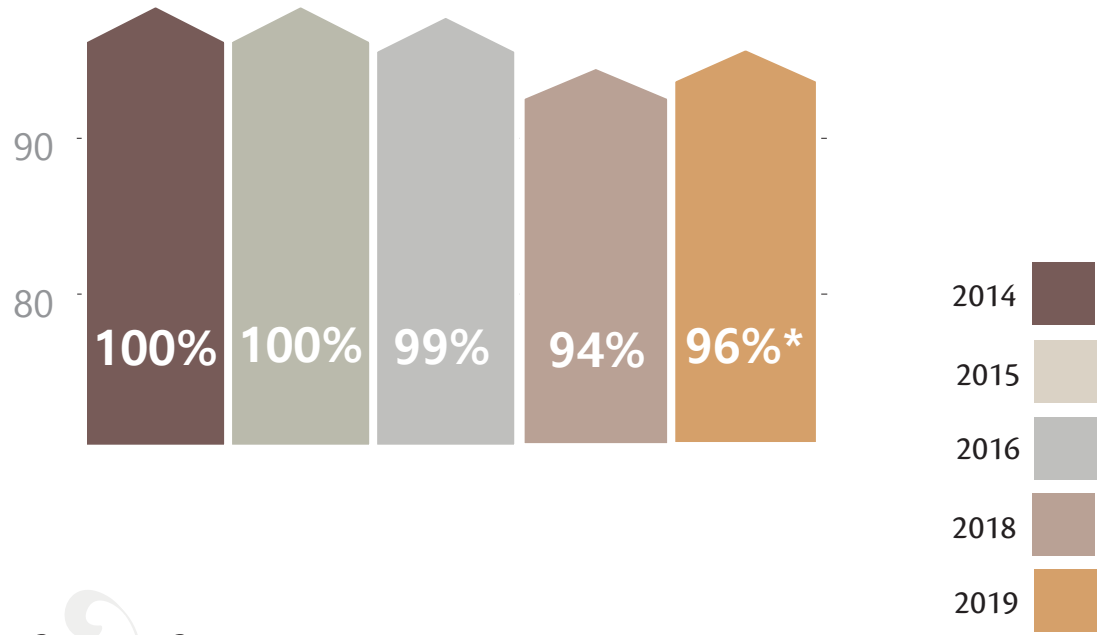


LODGE EXPENSES

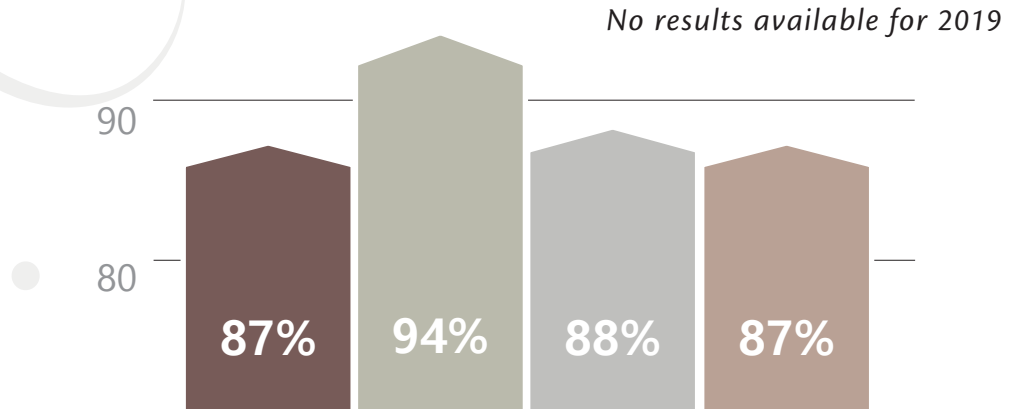


2019 SURVEY RESULTS

CLIENT SATISFACTION



STAFF SATISFACTION



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THE
BETHANY
GROUP

FIRHIG

FLAGSTAFF REGIONAL HOUSING GROUP

